IMS1501: Information Systems Foundations 1

TEAMS AND TEAM WORK

These notes are available on the IMS1501 Web site via http://www.sims.monash.edu.au/subjects/ims1501/
Please contact your tutor if you require assistance with these exercises. Tutor email address and consultation times are available on the subject’s Web page under Staff.

Outcome of session

- An understanding of what a team is, and what is an effective team
- Acknowledgement of the roles and responsibilities of players in an information systems project team
- Develop strategies to assist in resolving team conflict.

Activity 1: Team work (~ 20 minutes)

1. Individually work on the puzzle given to you – time allowed is 2 minutes.
2. Now form groups of 3-4 and do the second puzzle.

Activity 2: Conflict management and team negotiation (~ 1 hour)

1. Form a team (3-4 members, and different to Activity 1)
2. Select your topic from the list below,
3. As a team decide on your position on the topic, then search for supporting evidence.
4. Give a 5 minute oral report to the class on the team’s position on the topic. Include a 2 minute report on how the team organized itself, any conflicts that arose during the development of the team’s position on the topic, and how these conflicts were dealt with.

Topics:
- Peer to peer sharing of music and video files
- Macintosh computers and peripherals
- The use of mobile phones as a communication device
- 50% pass mark for a university unit
- Smoking in public places
Activity 3: Team presentation (~ 1 hour)

1. Form a team (3-4 members, and different teams to the ones in Activity 1 and 2)
2. Select one of the articles listed below
3. Present a 5 minute summary report of the article to the class. Be ready to discuss the goals, rules, protocols that you adopted/followed, and how you determined the team roles and responsibilities?
4. Individually write a reflective piece that covers what you have learnt by doing the above exercises in regards to team work, individual differences, conflict management, team negotiations, communication skills, time management, roles and responsibilities ..etc..

Articles:
- http://www.workteams.unt.edu/reports/Townsley.html
- http://lt.it.psu.edu/suggestions/teams/student/conflicts.html
- http://www.mediate.com/articles/ford5.cfm
- http://www.umsl.edu/~sauter/analysis/488_f01_papers/Ohlendorf.htm
- (http://www.buildingyourteam.com/articles/ethical_conflict_resolution_tips.html)

Use any leftover time to work on your IMS1501 Assignment