Faculty of Information Technology
School of Information Management and Systems
Semester 2, 2005

IMS5330 Knowledge Management Systems Development
Week 9, Tutorial 8

Tutorial Topic

*Deploying the KMS: Issues in KM Implementation*

**Discussion Points:**
- What are the objectives of a KMS deployment
- What are the different ways that deployment be carried out
- How are the socio-cultural aspects of KM addressed in a roll-out
- Why are agile development methods suitable for KMS deployment
- In what way does KMS deployment differ from more traditional IS implementation
- What are the roles of the KM team during deployment
- How do you know the KMS deployment meets its objectives (this is not a discussion of metrics)
- How is the content of the KMS created and who is responsible