Faculty of Information Technology
School of Information Management and Systems
Semester 2, 2005

IMS5330 Knowledge Management Systems Development

Week 7, Tutorial 6

Tutorial Topic

Knowledge Mapping

**Discussion Points:**
- On a knowledge map, what does a node and arc represent
- How can knowledge map be used in a KMS
- How can knowledge maps help design KMS
- Can knowledge maps adequately represent how knowledge is used
- What are some of the organisational issues raised when mapping knowledge
- How can the validity of a knowledge map be verified
- What can be learnt from a SNA
- How do organisations use SNA
- Is SNA a form of knowledge mapping