Faculty of Information Technology
School of Information Management and Systems
Semester 2, 2005

IMS5330 Knowledge Management Systems Development

Week 6, Tutorial 5

Tutorial Topic

*Designing KMS for People*

**Discussion Topic:**
How can ICT support knowledge work

**Discussion Points:**
- What distinguishes KMS from IS
- In what way can Portals support knowledge work
- What features of the MyMonash Portal makes it a technology for Personal KM
- Can knowledge work be automated
- What role could intelligent technology play in a KMS
- Blogging is the “new” journalism, but does it have a role in KMS
- Does current technology have to change to make it compatible with KM
- Why does useability play a major factor in KMS adoption
- What legal and ethical issues emerge in KMS