IMS3012 Knowledge Management

Week 9, Tutorial 8

Tutorial Topic

Deploying the KMS: Issues in KM Implementation

Discussion Points:
• What are the objectives of a KMS deployment
• What are the different ways that deployment be carried out
• How are the socio-cultural aspects of KM addressed in a roll-out
• Why are agile development methods suitable for KMS deployment
• In what way does KMS deployment differ from more traditional IS implementation
• What are the roles of the KM team during deployment
• How do you know the KMS deployment meets its objectives (this is not a discussion of metrics)
• How is the content of the KMS created and who is responsible