Faculty of Information Technology
School of Information Management and Systems
Semester 2, 2005
IMS3012 Knowledge Management
Week 8, Tutorial 7

Tutorial Topic

KMS Blueprint: Developing the Strategy

Discussion Points:
• Why is it helpful to consider KMS development as a lifecycle?
• What is the role of document management from a KMS perspective
• Can the blueprint ignore document and records management
• What is the role of organisational learning in the blueprint
• How is communications facilitated in the blueprint
• What are the major components are included in a blueprint
• What complements of a KMS are excluded
• How are cultural aspects incorporated into the blueprint
• What impact does the blueprint have on the KM Team