Faculty of Information Technology
School of Information Management and Systems
Semester 2, 2005

IMS3012 Knowledge Management
Week 6, Tutorial 5

Tutorial Topic

Designing KMS for People

Discussion Topic:
How can ICT support knowledge work

Discussion Points:
• What distinguishes KMS from IS
• In what way can Portals support knowledge work
• What features of the MyMonash Portal makes it a technology for Personal KM
• Can knowledge work be automated
• What role could intelligent technology play in a KMS
• Blogging is the “new” journalism, but does it have a role in KMS
• Does current technology have to change to make it compatible with KM
• Why does useability play a major factor in KMS adoption
• What legal and ethical issues emerge in KMS
• e sharing and personalisation