Outcome of session:

- to practice interview skills
- to discuss your assignment
- to form teams and begin work on the assignment

Assessment:

There are no assessable components in this studio session.

Preparation required: Review your notes from Seminar 2

Activity 1:– review a recorded interview (20 minutes)

Today we’ll begin by reviewing some of the issues raised in the studio seminar concerning interviews as one important means of gathering data in systems development.

In Monday’s seminar, you saw an example of what not to do when interviewing a client.

Now watch the same scenario again, and compare the interviewer’s effort with those seen in the seminar. While watching the video, make some notes about the interviewer’s technique, and be prepared to discuss these with the rest of the studio group.

Activity 2 – practice your interview skills in small groups (40 minutes)

a) We will begin with a version of the game ‘20 questions’. Your tutor will explain the rules.

b) Time for a practice interview. Working in groups of 5 or 6, you will be assigned a role as either an interviewer or observer. Your tutor will give you a background sheet explaining your role: spend a few minutes reading over this. If you are an interviewer, spend a few more minutes drawing up your questions, then begin the interview. When the interview is over, spend a further ten minutes discussing how it went, as well as what you would do with the data gathered. If there is time, groups can carry out a second interview in order to clarify any issues.

NB: This activity was developed by Martin Atchison.
Activity 3: Read over and discuss Assignment (30 minutes)

Your tutor will hand out the specifications for your assignment and then lead a discussion of all the requirements. This is your opportunity to ask questions and clarify what needs to be done.

Activity 4: Form teams for group assignment (30 minutes)

Your tutor will assist you in forming up teams to undertake your group assignment across the semester. While preparing to form teams, think over your SWOT analysis from last week, as well as the discussion about group values and goals.

Activity 5: Begin work on your assignment (60 minutes)

The remaining studio time will be given over to you, to start work in your teams on the studio assignment. Begin by discussing the various templates that you began work on last week, as well as your individual SWOT analyses.