

Web Design Survey					
Evaluation Number:		(to be added later)			
About you;					
A1. Gender					
- Male ⁰	- Female ¹				
A2. Age					
- 15-25 ¹	- 26-35 ²	- 36-45 ³	- 46-55 ⁴	- 56-65 ⁵	- 65+ ⁶
A3. How experienced are you in using the internet?					
- Very experienced ⁴	- Some experience ³	- Limited experience ²	- No experience ¹		
A4. Is English your primary language?					
- Yes ²	- No ¹				
A5. If not, which language is your primary language?					
A6. Which Browser will you use to view the sites?					
- Netscape ¹	- Mozilla ²	- Internet Explorer ³	- Other ⁴		
A7. What type of Internet connection are you using?					
- Univeristy's ¹	- 28K modem ²	- 56K modem ³	- Cable ⁴		
- ADSL ⁵	- Unsure ⁶	- Other ⁷			
A8. If other, please specify;					
A9. Which ISP do you use?					

Web site URL: <http://www.bwc.com.au/visit/rosamay/>

General

G1. Were you able to successfully complete the task set for this web site? - Yes ² - No ¹

G2. If not can you please describe why not?

G3. Please describe what grabbed your attention on the opening page.

G4. What on the site, would encourage you to use this site and again?

G5. What was the best feature of the site?

G6. What was the worst feature of the site?

G7. If there were any animations on the site please describe what you thought of them?

Display

D1. Did the pages display properly? - Yes ² - No ¹

D2. Describe any problems you experienced.

D3. Describe any problems the colours of the text and background had on your ability to read the text.

D4. Were there any elements that caused confusion or slowed down your retrieval of information? - Yes ² - No ¹

D5. Describe any problems you experienced.

Text /language		
T1. Did the alignment of the text make it easy to read?	- Yes ²	- No ¹
T2. Please comment on the general layout of the text ie how easy was it to read?		
T3. Were there any words or jargon used that you did not understand?	- Yes ²	- No ¹
T4. Describe any problems you experienced.		
Navigation		
N1. How easy was it to find the information you required to complete the task? Please tick one of the options: - Very Easy ⁵ - Easy ⁴ - Not easy or difficult ³ - Difficult ² - Very difficult ¹		
N2. Were you able to easily return to the home page?	- Yes ²	- No ¹
Quality of information		
Q1. Did the site provide all the information you required to complete the set task?	- Yes ²	- No ¹
Q2. Was there anything else you wanted to know but could not find out from the site?	- Yes ²	- No ¹
Q3. If yes what was it?		
Q4. How much of the information on the site did you actually read? - All of it ⁵ - Most of it ⁴ - About half ³ - Skim read only ² - None ¹		
Q5 Did you find the information on the website up to date? Please comment.		
Ease of use		
E1. Did you get lost at any stage during your exploration of the site?	- Yes ²	- No ¹
E2. If you did get lost please describe what happened.		

E3. Describe any problems you experienced with the ease of use.					
E4. On a scale where 5 equals totally engaged and 1 equals totally disengaged, overall how would you describe your experience using this site? Tick the scale.					
<div style="display: flex; justify-content: space-between; width: 100%;"> <i>Totally disinterested</i> <i>Totally engaged</i> </div> <div style="text-align: center; margin-top: 10px;"> </div>					
E5. Were you at any stage frustrated using the site?			- Yes ²	- No ¹	
E6. Describe what caused the frustration					
E7. Indicate by ticking the appropriate circle the level to which you agree or disagree with the following statements;					
	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
E7.1 The design of the interface is appealing	- 5	- 4	- 3	- 2	- 1
E7.2 Generally the size of the text was easy to read	- 5	- 4	- 3	- 2	- 1
E7.3 Generally the text was displayed in a way that was easy to read	- 5	- 4	- 3	- 2	- 1
E7.4 It was easy to navigate through the site	- 5	- 4	- 3	- 2	- 1
E7.5 The site was easy to use	- 5	- 4	- 3	- 2	- 1
E7.6 All the information required was on the web site	- 5	- 4	- 3	- 2	- 1
E7.7 Generally there was too much information on the screen	- 5	- 4	- 3	- 2	- 1
E7.8 The language used was easy to understand	- 5	- 4	- 3	- 2	- 1
E7.9 The graphics on the site are appealing	- 5	- 4	- 3	- 2	- 1
E7.10 Different parts of the interface such as the icons are consistent	- 5	- 4	- 3	- 2	- 1
E7.11 Exploring the site was frustrating.	- 5	- 4	- 3	- 2	- 1