

**Usability and Evaluation of BCKOnline  
PORTAL Prototype**

Web Site URL: <http://130.194.38.233:3400/index.html>

Participant No: \_\_\_\_\_

**Demographics**

1. Please indicate your gender - *Male*  *Female*
2. Please indicate your age category –  
*15-25*    *26-35*    *36-45*    *46-55*    *56-55*    *65+*
3. How experienced are you in using the internet?  
*No experience*    *Limited experience*    *Some experience*    *Very experienced*
4. Please indicate how he would classify yourself .  
*Early breast cancer*     *Recurrent*     *Advanced*

**General**

5. Were you able to easily conduct a search using this web site? *Yes*            *No*  
If you could not please describe why not?

6. Please indicate on the scale by ticking one of the numbered boxes the extent to which you enjoyed using this site

<i>High level of enjoyment</i>				<i>Did not enjoy it at all</i>
5	4	3	2	1

7. What would make you return to this site?
  
  
  
  
  
8. If you could change one thing about the BCKO web pages, what would it be? Please describe
  
  
  
  
  
9. Considering what you have seen of the BCKOnline web site, what was the best feature?

10. Considering what you have seen of the BCKOnline web site what was the worst feature?

11. What did you think of the graphics/cartoons on the site? Please describe.

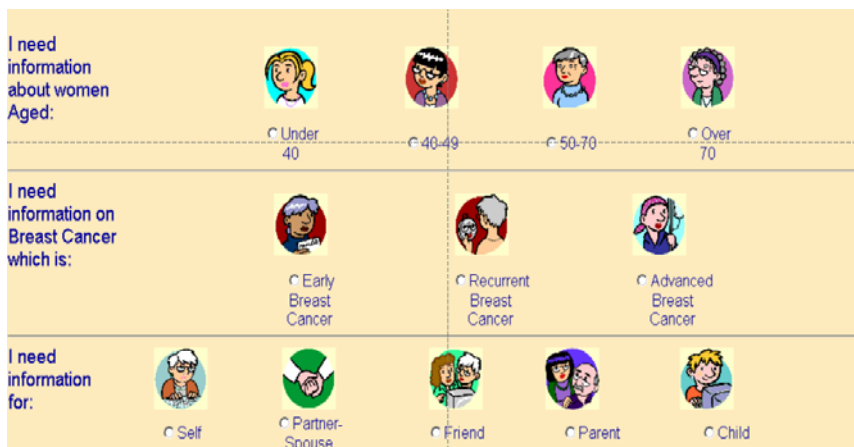
12. Were there any elements that caused confusion or slowed down your retrieval of information? *Yes No* If yes, describe

13. How much of the information on the BCKOnline site did you actually read (excluding any papers or web sites that you looked at)? Please tick the numbered box.

<i>None</i>	<i>Skim-read only</i>	<i>About Half</i>	<i>Most of it</i>	<i>All of it</i>
<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>

**Search Options**

The system allows you to search using a number of different ways, please answer the following questions as they relate to the type of searching you did.



14 Did you use the profiles (pictured above)? *Yes No*  
 If you did please explain why you searched using the profile option?

15. What did you think might happen as a result of using the profiles? Were your expectations met?

Describe

16. Did you follow the external links that appeared as a result of your search?

No Yes

Were the links worth the effort? No Yes

17. Was there information that you felt was not needed?

Yes No Describe

18. Indicate by ticking the appropriate circle the level to which you agree or disagree with the following statements.

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
18.1 I would recommend the system to other women with breast cancer	- 1	- 2	- 3	- 4	- 5
18.2 I found the screen layout easy to understand	- 1	- 2	- 3	- 4	- 5
18.3 I found navigating through the BCKOnline website to find the information easy	- 1	- 2	- 3	- 4	- 5
18.4 The number of steps required to get to the information I wanted was acceptable.	- 1	- 2	- 3	- 4	- 5
18.5 It was easy to navigate through the BCKOnline website	- 1	- 2	- 3	- 4	- 5
18.6 Some features I wanted did not exist	- 1	- 2	- 3	- 4	- 5
18.7 Generally I understood the terminology used on the BCKOnline website	- 1	- 2	- 3	- 4	- 5
18.8 I always found what I wanted from the web pages	- 1	- 2	- 3	- 4	- 5
18.9 I felt confident about the reliability and quality of the information provided	- 1	- 2	- 3	- 4	- 5
18.10 Generally I found the information on the BCKOnline website easy to understand	- 1	- 2	- 3	- 4	- 5
18.11 The information on the results page of BCKO gave me enough information about the resources	- 1	- 2	- 3	- 4	- 5
18.12 The information on the BCKOnline website was effectively laid out	- 1	- 2	- 3	- 4	- 5

**About the information**

19. What type of search did you find most helpful?

*General search*

*Individual needs search*

*Disease topics search*

Please describe why.

20 Please circle the number of the response that best matches your experience. I found the ability to select specific types of information (i.e. medical/ supportive/personal) useful (helpful?) because:

1. It enabled me to retrieve information which was relevant to my immediate needs
2. It allowed me to focus on specific areas
3. It provided me with information that suited my approach to learning about breast cancer
4. It did not really assist me in locating information

**The Abstract (summary text)**

21. Please answer the following questions relating to the abstract by ticking the box to indicate how useful the abstract(s) were (1 not useful at all 5 very useful):

	1	2	3	4	5
21.1 provided me with a clear indication as to the content of the individual resource	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21.2 enabled me to determine whether the resource may be relevant to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21.3 enabled me to determine the format of the resource	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Quality Report**

22 Did you understand all the quality information provided on that page? *No* *Yes*  
Describe

23 Did you find the quality information provided on the results page to be useful?  
*No* *Yes* Describe

Please circle either yes or no for the following:

- |  |            |           |
|--|------------|-----------|
| 24.1 Before deciding to look at a resource I read the quality report | <i>Yes</i> | <i>No</i> |
| 24.2 I read the quality report after I had looked at the resource    | <i>Yes</i> | <i>No</i> |
| 24.3 I did not read the quality report                               | <i>Yes</i> | <i>No</i> |

25. On what basis did you judge the quality of one resource you looked at? Please rank (by writing the number next to the item) the following in their order of importance to you –

- author
- publisher
- review process
- purpose
- references/citations
- nature of the evidence-base (I'm not happy with the way this is phrased)
- Other \_\_\_\_\_

26. I understood what all of the elements in the quality report meant      *Yes*      *No*

OR terms which I did not understand were \_\_\_\_\_

**Serendipity**

27. Did you locate information which you felt was useful, but which you had not intended searching for?      *Yes*      *No*      If yes please describe

28. Are there any other comments you would like to make? (You may use the back of this questionnaire.)